samusocialdinRomânia

ANNUAL REPORT

BUCHAREST 2010

CONTENTS

1.	History and present context	3
2.	Characteristics of the target population	.4
3.	Activities and results of the social services	.4
	3.1. Informing and counseling activities	.4
	3.2. Accompanying activities	6
4.	Psychological office – activities and results	8
5.	Medical office - activities and results	10
6.	Other activities developed by Samusocial din Romania	14
7.	Visibility and communication of Samusocial	15
	Raising awareness among the future professionals	
	Relevant data	
10). Financial Report	21
	10.1. Annual Budget 2010	
	10.2. Previsional Budget 2011	

www.samusocial.ro

1. History and present context

In 2010 Samusocial din Romania accomplished seven years of living and reached high standards in offering social, medical and psychological services.

In 2010 Samusocial din Romania improved its collaboration with the General Department of Social Welfare and Child Protection from districts 1, 2, 3 and 6, with the City Hall's General Department of Social Welfare and Child Protection, with the Ministry of Labor, Family and Social Welfare, but also with the following private organizations: Missionaries of Charity, Swedish Association for Emergency Individual Support, Casa Ioana, Estuar, Aras, Integration, Amurt, Amurtel, Ecclesia Mater Foundation – Oradea, Caritas Foundation – Timisoara, Night Shelter Bistrita, Emmaus Association – Iasi. For the benefit of our clients we also succeeded to initiate collaboration with Panis Angelicus Association, Sensiblu Foundation, Violeta's Bistro, Radio Guerilla, RFI, TVR1, TVR2, Radio Romania Actualitati, Sympopna Association from the Netherlands.

Samusocial din Romania Association is member of the European Federation of National Organizations Working with Adult Homeless People (FEANTSA) and of the Harm Reduction Network from Romania (RHRN) and initiated the setting of the National Romanian Federation of the Organizations Working with Homeless Adult People.

There is no doubt that since 1997, when Doctors without Borders came in Romania (in 2004 Samusocial took over the project), the general condition of these people improved. During this time the services diversified, the access to the social aid, social canteen or single parent family benefit became easier, and we succeeded to spread information about the homelessness phenomenon all over the year. Samusocial teams continued to work hard and without interruption so that our beneficiaries have access to the care system. More than that, the cold weather forced our teams to be imaginative and decided in finding shelters saving our beneficiaries' lives. Due to a permanent information campaign, we succeeded to bring with us companies and private donors who accepted to pay the costs of the sheltering for some of the homeless adult beneficiaries in social hotels. In 2010 we succeeded to distribute more sleeping bags, hot soups, teas and food to the beneficiaries (those of the mobile teams as well as of those taken over at our social-psychological-medical Centre).

We distributed an important quantity of clothing and hygiene products, food and blankets. We offered medical advice and treatment for 1469 beneficiaries.

2. Characteristics of the target population

The Samusocial din Romania's target group is represented by the adult homeless population, persons being in a situation of crisis at personal, psychological, relational, social, juridical and medical level. The adult homeless people are the most deprived persons from the category of the poorest people and they can't mobilize their personal and external resources in order to get a shelter.

The official statistics mention that in Romania there are 15 000 homeless people out of whom 5000 are thought to / would live in the Capital. Till now 3800 different beneficiaries are registered in Samusocial'files.

According to the statistics of The National Forensic Institute, over 300 homeless people continue to die in the streets of Bucharest every year.

3. Activities and results of the social services:

Samusocial din Romania develops the following activities:

3.1. Informing and counseling activities related to/about:

- The rights the adult homeless persons have and ways to defend them;
- How to chose the most appropriate available services;
- Ways of reducing the aggressive behaviors and ways of solving conflicts that the adult homeless persons have in their community;
- Integration into a group;
- Overtaking the crises moments;
- Modalities to find and use shelter places that allow them to survive particularly during the winter;



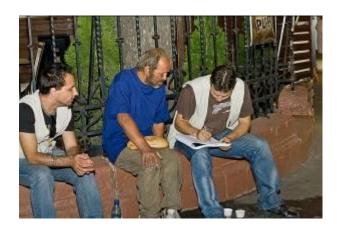
_

3.2. Accompanying activities:

- At/to complementary social services (centres for elder persons, night shelters, emergency shelters, social centres);
- In order to obtain ID documents and other legal rights and aids (social aid and canteen, retirement pensions (legal or for medical reasons, benefits for single parent families etc.);
- In order that the person assisted gets a job;

Social indicators Samusocial teams 2010	Social Office	Day Mobile Team	Night Mobile Team	Psychiatric Mobile Team	TOTAL
Number of outreaching actions	-	78	150	89	317
Number of persons met	2028	661	870	478	4037
Number of different beneficiaries	1429	304	663	387	1737*
Number of new beneficiaries	412	68	232	208	920
Average number of persons met each outreaching	-	8	6	5	6
Number of social consultations (counseling and informing)	2517	1324	857	601	5299
Number of social interventions	1686	100	15	94	1895
Number transport for social purpose	-	85	4	37	126
Number referrals to a Shelter	43	22	15	17	97
Visit patients in other Centres (Shelters)	-	55	17	5	77

^{*}The total number of different persons met by all the teams Samusocial doesn't tally (coincide) with the sum of the different persons met by each team; this figure comes from nominal centralization of all the beneficiaries. The figures are not the same because some beneficiary can be commun to two or more teams.





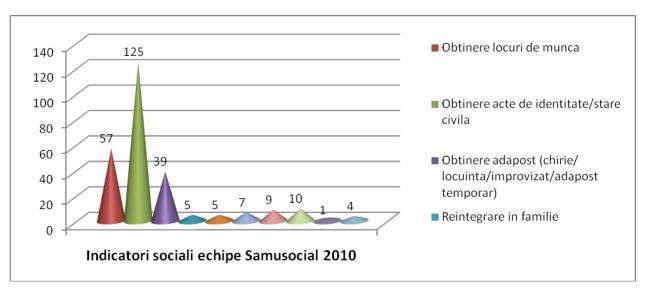
Besides informing, counseling and accompanying activities, the social workers and the psychologist of the team are also in charge with identification of available potential jobs. They create CVs for and together with the beneficiaries, they recommend them and they support them in front of the employers. The persons finding a job are followed up 6 months after hiring and they benefit in the same time from psychological, social and medical support.

In 2010 for the beneficiaries Samusocial have been obtained 57 jobs out of whom 23 in the Social-Professional Insertion Workshop created by Samusocial din Romania (as project manager) in partnership with Workshops without Borders in the framework of a project financed by the Social European Fund.

With the help of L'Oreal Foundation 3 beneficiaries obtained a qualification in the field of cosmetics and hairdressing. Besides these 3 ones, other 20 beneficiaries (out of whom 5 young persons) acquired, in the Insertion Workshop different qualifications as cars mechanics, piling up machine worker, textile manufacturer, electricians.

Social Indicators Samusocial Teams 2010	Accompanying activities	Results
Obtaining jobs	670	57
Obtaining ID papers /civil status	483	125
Obtaining shelter (rent / housing / improvised shelter / temporary shelter)	82	39
Family reinsertion	27	5
Obtaining retirement pensions	29	5
Defining disability (Handicap degree)	24	7

Social Canteen	131	9
Social Aid	175	10
Shelter for elder persons	11	1
Other NGOs	54	4



4. Activities and results of the psychological office:

- Informing activities: presentation of the psychological services offered by Samusocial;
- Identifying the main problems of the beneficiary; brief clinical exam; establishment of the therapeutical scheme;
- Psychological assessment for the purpose of socio-professional reinsertion;
- Psychological counseling for the purpose of socio-professional reinsertion;
- Psychological counseling in order to consolidate the beneficiary's self esteem;

The activity of the Samusocial's psychologist focused on stimulating the professional reintegration and especially on assisting the persons hired to keep their job.

Activities of the Psychological Office 2010	TOTAL
Psychological counseling (informing session): presentation of the psychological services offered by	
Samusocial; establishment of the therapeutical scheme; brief clinical exam; identifying the main	78
problems of the beneficiary	
Psychological assessment for the purpose of socio-professional reinsertion	93
Psychological counseling for the purpose of socio-professional reinsertion	149
Psychological counseling after professional reinsertion	120
Psychological counseling in order to consolidate the beneficiary's self esteem	34
Analytical psychotherapy	32
Total activities (sessions)	506
New beneficiaries	157
Number of homeless persons benefiting from psychological services	183

Out of the 183 adult homeless persons that benefit from psychological counseling in 2010:

- 157 beneficiaries are new beneficiaries
- 26 beneficiaries registrated in 2009 continued their psychological counseling in 2010.

The psychological counseling with a view to socio-professional reintegration represents 29,45% from the total of the services offered:

- 75 homeless adult persons benefited from these services;
- 19 beneficiaries have received these services since 2009;

The post professional reintegraration psychological counseling sessions have been effectuated with 31 homeless adult persons hired at Workshops without Borders or other companies.

The **57 beneficiaries employed hired attended in 2010 a number of 221 sessions**: informing, assessment, counseling or psychotherapy.

Out of this total, 18 are new beneficiaries.

The psychologist of the team is in charge with the club activities:

- chess, rummy and backgammon;
- reading;
- Elaboration of a newspaper of the street, a journal written by the adult homeless persons.

5. Activities and results of the medical office and mobile teams:

The medical office is specialized for primary medicine.

The medical office offers specialized primary medicine consultations for the homeless.

The doctors offer medical consultations, primary, secondary and tertiary prevention activities for different affections, they establish various therapeutic measures, they assure petty surgery (plagues cleaning, bandages etc.). The cases needing interdisciplinary intervention, para-clinical investigation, hospitalization are referred to the public health system (especially to the emergency services rooms in different emergency hospitals).

The Samusocial pharmacy provides free medication based on the medical prescription; if the recommended medication is not available we refer the beneficiaries to charity pharmacies.

Unlike their colleagues from the medical office, the doctors of **the mobile teams** consult their patients directly in the street and if they see emergency cases (excepting vital emergencies), they accompany them to hospitals and intermediate their hospitalization. Most of times this action is difficult taking into account that the beneficiaries have no ID papers or social security.



Samusocial paid the medical insurance for a beneficiary diagnosticated with neoplasm in order to allow surgical intervention. For another beneficiary with left leg broken, Samusocial paid the treatment after intervention. All these actions saved the lives of these people. On the request of Samusocial an ophthalmologist from Anima Clinic gave a free consultation to a beneficiary and the broadcasting television Prima TV paid the price of his eyeglasses.

We paid medical analyses necessary for the obtaining of the medical papers requested by the defining handicap commission.

Our association supported the costs of 4 months treatment for another beneficiary, diagnosticated with major depressive syndrome associated to psychotic component and liver pathology.

Another patient diagnosticated with neoplasm has been supported by the Samusocial team. After his death (in August 2010) Samusocial paid all the costs of the funeral, together with the Missionaries of Charity.



Morbidity Mobile Teams and Medical Office

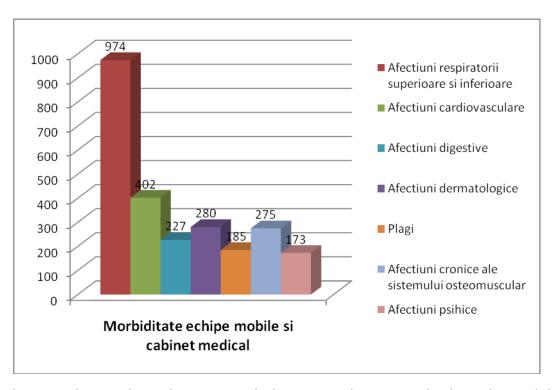
Results of the Medical Activity Samusocial Teams 2010	Medical Office	Day Mobile Team	Night Mobile Team	Psychiatric Mobile Team	TOTAL
Beneficiaries	3452	661	870	478	5461
Different beneficiaries	1115	304	663	387	1469
New beneficiaries	312	68	232	208	820
Medical consultations	3452	635	455	581	5123
Presentation to emergency room hospital	203	24	6	29	262
Hospitalizations	191	24	6	26	247

Type of Disease	Medical Office	Day Mobile Team	Night Mobile Team	Total
Upper respiratory tract diseases	454	75	43	572
Lower respiratory tract diseases	307	75	20	402
Tuberculosis	93	20	10	123
Liver diseases	45	2	5	52

10

5.	26	2	2	44
Diarrhea	36	2	3	41
Cardiovascular diseases	256	66	27	349
Gastro-intestinal diseases	147	58	22	227
Urinary tract diseases	87	18	4	109
Gynecological pathologies				
/obstetrics	41	14	6	61
Skin diseases	229	32	19	280
Parasithosis	118	4	13	135
Sexually transmitted diseases/HIV	25	1	0	26
Trauma	116	25	4	145
Plagues	146	7	32	185
Chronic diseases of skeleton and				
muscular system	221	39	15	275
Eye diseases	30	17	8	55
Dental pathologies	129	23	14	166
Neurological diseases	57	37	8	102
Psychic diseases	68	54	51	173
Addictions	21	18	33	72
Others	83	48	22	153
Clinic exam for social purposes	143	0	0	143
TOTAL	2852	635	359	3846

www.samusocial.ro



As the table of morbidity indicators shows, the pulmonary pathology prevails among the homeless adult people registred by Samusocial: upper respiratory tract diseases, lower respiratory tract diseases and the infectious pathology, active TB (under treatment) as well as secondary TB.

The Samusocial teams focused on identifying new TB cases among adult homeless persons, in order to prevent the contamination in the general population, on treating the cases already identified as TB active, but also on following up the cases already registered. The Day Mobile Team accompanies beneficiaries to dispensaries for TB analyses, and if it proves they suffer from active pulmonary TB, the team accompanies them to hospitals or specialized treatment centres. This activity is developed in partnership with the Faculty of Public Health, with Marius Nasta Hospital and with TB dispensaries from each district. The Samusocial presence in this project is highly important, taking

into account that adult homeless people can spread disseminate very easily the disease because they lack financial means and also because they are not motivated to go voluntarily for investigations or treatment.

The cardiovascular pathology represents the most important part of the chronical diseases, the cases diagnosticated are followed up periodically and the treatment is prescribed for long term.

6. Other activities developed at Samusocial din Romania

- Hygiene activities sanitanization (social bath)
- Distribution of sleeping bags and blankets, warm soup, tea, coffee or mineral water, clothing and footwear.

In 2010 the following results have been obtained:

Hygiene Services 2010					
Number of persons benefiting from hygiene services 3538					
Hygiene items offered	7121.5				





During the winter 2010 110 sleeping bags have been distributed and the products below:

- jam rolls 1944 pieces
- pound cakes 600 pieces
- canned tins 3500 pieces
- sweets 2760 pieces
- soda 1500 pieces
- water 250 pieces
- soups 250 pieces
- tooth paste 6272 pieces
- tooth brush 400 pieces
- soaps 500 pieces
- shower gel 150 pieces
- deodorizer 300 pieces





Thanks to the unpriceless donations of companies such as Vel Pitar (food), Cadbury (food), Mars (food), Unilever(hygiene products), Hamme (food), Oriflame (hygiene products), Coca – Cola (beverages) we supported 1737 different beneficiaries.

The donations consisting in clothing and footwear made by generous private donors solidar to the homelessness phenomenon have been offered to more than a half of our beneficiaries.

ADPharma, Violeta's Restaurant, the Orthodox Copt Association, Panis Angelicus Association and private donors offered food for our beneficiaries, so every day 50 persons received food products (among them, families with children in the street).

7. Visibility and communication of Samusocial

During 2010 Samusocial din Romania organized a lot of events that succeeded to stimulate the interest of the mass media representatives. These events were related to the projects of the organization, to the information of the citizens about the homelessness phenomenon and aimed to help the most deprived social category – the homeless adult people from Bucharest.

In 2010 Samusocial attended the following events:

- ONGFest 2010
- Fundraising through campaign of orientation of 2% of tax on income to Samusocial
- Raising awareness campaign concerning homelessness phenomenon
- The campaign "Adopt a NGO"
- Civil Society Gala (on this occasion Samusocial won the IInd place)
- Launching of the European Year of Fight against Poverty and Social Discrimination
- Launching the collection of clothing, medicines, food for beneficiaries
- Partnership with InTaxi Media the only taxi campany from Bucharest which makes advertising in taxis, through the agency of LCDs

The events organized and the interest shown by journalists related to the Samusocial activity and its beneficiaries generated written, on-line, audio and video materials such as:

- 1 article international press agency Actmedia.eu: "Samusocial: Socio-professional insertion workshop, the only opportunity for persons in difficulty!" 1.06.2010
- 1 article 6am.ro: "Almost 90% of the adult homeless persons suffers from diseases" –
 16.11.2010
- 1 article Adevarul de Seara: "Valentin Andronic, poet of the street" 31.08.2010
- 2 articole Adevarul: "Workshop of Hope" 13.06.2010, "The number of the homeless adult persons who get sick significantly increased" 16.11.2010.
- 1 article Antena3.ro: "Solutions for homeless persons during crisis time: employees with 600 lei/month in IT and textile field" – 14.02.2010
- 3 articles Business Woman: "Face to the people" 16.08.2010; "There are people for whom at home means the street" 16.09.2010, "We need solidarity. Together we can change the world!" 16.12.2010



- 1 article Bucuresti.time4news.ro: The number of the homeless adult persons who get sick significantly increased" – 17.11.2010
- 2 articles in Curentul: "Graduated after 10 years of living in the street" 10.07.2010, "The homeless persons under medical observation" 17.11.2010
- 2 articles DanDragomir.blog: "Workshops without Borders: a socio-professional opportunity for the homeless persons" – 18.05.2010; "Adults of the street – Samusocial's informing campaign" – 18.10.2010
- 1 news on radio Europa FM: "Samusocial requires financing for the opening of an emergency shelter" – 17.03.2010
- 4 articles in EVZ: "-32°C and passengers frozen in train" 26.01.2010, "The paintings do really have a story" 17.10.2010, "Failure at home and at work throw more and more Romanian persons in the street" 29.10.2010, "Almost 90% of the adult homeless persons suffers form diseases" 16.11.2010.
- 1 article in Euronews.net: "Recycler des ordinateurs pour "retrouver confiance et dignité"" 20.05.2010
- 1 article in Gandul: "Homeless, graduated from Faculty of Sociology after ten years" –
 9.06.2010
- **1 article in Indexstiri.ro**: "Yesterday homeless persons...today, graduated!." 10.06.2010
- 1 article in Jurnalul National: "Madmen from the street" 14.01.2010
- **1 article in Libertatea**: "Yesterday, homeless...today, graduated!" 10.06.2010
- 1 article La Nouvelle Republique: "Recycler des ordinateurs pour "retrouver confiance et dignité"" – 20.05.2010
- 1 article in Lexpress.fr: "Recycler des ordinateurs pour "retrouver confiance et dignité"" –
 20.05.2010
- 1 article in Mediafax: "A homeless have graduated from the Faculty of Sociology after ten years of living in the street" 9.06.2010
- **1 aparitie televised The Money Channel**: "Adopt an ONG" 26.06.2010
- **1 material on the blogg Piticul.ro:** "The summer is coming. Who help them?" 16.11.2010
- 1 TV show "Profession: Volunteer", Prima TV 6,7,12.11.2010





- 4 articles on PR Wave.ro: "A hot meal for the adult homeless people on the occasion of "the International Day of Fight against the poverty" -14.10.2010, "More than 130 adult homeless persons received food on the occasion of "the International Day of Fight against the poverty" - 19.10.2010, "The Samusocial din Romania Association requires to the City Hall of Bucharest alternatives in order to finish a project launched 4 years ago " - 17.03.2010, "Samusocial din Romania, at ONGFest 2010!" - 6.05.2010
- 1 article in Puterea: "A former homeless has become sociologist" 17.06.2010
- 2 live interventions on the morning show Radio Guerrilla: 21.10.2010, 24.11.2010
- 2 feature reports on Radio Romania Actualitati: "When the sky is your brother" 18.07.2010, "News Hour: Homeless people" -6.12.2010
- **5 feature reports and live interventions on radio RFI**: "The real life begins after graduating the faculty" 9.06.2010, "RFI feature reports: Yesterday homeless, today employee" – 18.05.2010, "Freezing cold code in the whole country, measures to protect homeless people" - 22.01.2010, "The shelter centre, a project delayed 4 years by the City Hall" - 11.08.2010, "The adult homeless people need clothing" - 25.10.2010
- 1 article in Ring: "A homeless has become psychologist" 10.06.2010
- 2 articles Romania Libera: "From alcoholic homeless to taxi driver graduated from Faculty of Psychology" 10.06.2010, "Graduated from the Faculty of Psychology, after ten years of living in the street" – 9.06.2010
- 1 video feature report TVR1 News: "No one's people " 19.12.2010
- 1 video feature report TVR2 News and live intervention in the studio: "The homeless people" 4.12.2010
- 1 article on the blogg Victorkapra.ro: "If there is a hell then it is in the street" 29.10.2010

Samusocial released 5 press releases announcing the participation and organization of the following events:

- "The Samusocial din Romania Association requires to the City Hall of Bucharest alternatives in order to finish a project launched 4 years ago "-17.03.2010
- "The Samusocial Mobile Teams offer help in the street to the homeless adult persons from Bucharest" 25.01.2010
- "The socio-professional Insertion Workshop, celebration time!" 11.05.2010
- -"The socio-professional Insertion Workshop, celebration time!" 17.05.2010
- "Samusocial din Romania, at ONGFest 2010!"- 6.05.2010

8. Raising awareness among the future professionals

In 2010, for 10 weeks, 12 students from the Faculty of Social Welfare have attended internships at the Day Centre and with the mobile teams, under the supervising of the social workers.

With the help of the Faculty of Social Welfare Bucharest, DGASPC district 1, 2 and 3, Samusocial organized a conference with the issue "For them street means home" about the characteristics and specific intervention methods for the adult homeless people. Students from the Faculty of Social Welfare and representatives of NGO's developing projects for the category of adult homeless persons have attended this event. A former Samusocial beneficiary who graduated in 2010 the Faculty of Psychology made a lecture/speech on this occasion. The Samusocial supported him to get a job and for now he works as volunteer in the Association.

Consequently to the development of the raising awareness campaign "For them street means home" a number of 40 volunteers expressed their will to involve in the Samusocial's activities (outreach with the mobile teams / clothing or footwear collection).

The main subsidizers of Samusocial in 2010, whom we thank to for the constant support:



Alcatel Lucent



BRD



Apa Nova



Foundation International Carrefour



Carrefour Romania



United Way

www.samusocial.ro

9. Relevant Data

Relevant Data Night Mobile	2009	2010
Team		
Total medical	1161	455
consultations		
Total social consultations	660	857
Different beneficiaries	594	663
New beneficiaries	280	232
Relevant Data Psychiatrical	2009	2010
Mobile Team		
Total medical consultations	798	581
Total social consultations	752	601
Different beneficiaries	554	387
New beneficiaries	143	208
Delevent Data Day Mahila	2000	2010
Relevant Data Day Mobile Team	2009	2010
Total medical	586	635
consultations		
Total social consultations	418	1324
Different beneficiaries	349	304
New beneficiaries	138	68

Relevant Data Social Office	2009	2010
Total sociale consultations	2681	2517
Different beneficiaries	923	1429
New beneficiaries	448	412
Relevant Data Medical Office	2009	2010
		2010
Total medical consultations	3499	3452
Different beneficiaries	1088	1115
New beneficiaries	307	312
Relevant Data Psychological Office	2009	2010
Number of psychological assessment	139	93
Number of individual counseling	187	381
Different beneficiaries	181	183
New beneficiaries	139	157

10. Financial Report

10.1. In 2010 the annual budget of Samusocial was 376,370 EUR.

The repartition between projects was made as following:

Expenses/project 2010			
Project	EUR		
Night Mobile Team	38 600		
Day Mobile Team	17 000		
Night Psychiatrical Team	9 500		
Medico-psycho-social Office + Reinsertion Workshop	218 500		
Night Emergency Shelter	45 000		
Administration	36 000		
TOTAL	364 600		

Financings 2010	A
Donor	Amount
	(EUR)
Social European Fund	93 000
Alcatel	38 000
Carrefour International Foundation	50 000
BRD – GSG	25 000
Ministry of Labor and Social Welfare	24 120
Carrefour Romania	24 000
Apa Nova Bucharest	20 000
United Way Romania Foundation	13 300
Sanofi Avensis	7 400
JTI	2 500
Coca Cola	1 500
Veolia Environement	1 250
Donations in kind	44 000
Other donations, sponsorings, subscriptions	32 300
bank interests, 2%, VAT reimbursements	
TOTAL	376 370

Financings 2010

10.2. Previsional Budget 2011

Budget/project 2011

Project	EUR	
Night Mobile Team	22 786	
Day Mobile Team	19 394	
Night Psychiatrical Team	16 981	
Medico-psycho-social Office + Reinsertion	359 733	
Workshop		
Administration	19 608	
TOTAL	438 502	

Financings 2011	
Donors	Amount (EUR)
Social European Fund	182 000
Alcatel	48 500
Carrefour International Foundation	47 000
Soros	40 400
Ministry of Labour and Social Welfare	38 200
BRD – GSG	15 000
Carrefour Romania	15 200
Apa Nova Bucharest	15 000
Foundation United Way Romania	14 600
Plastidrum	2 000
Donations in kind	40 000
TOTAL	457 900