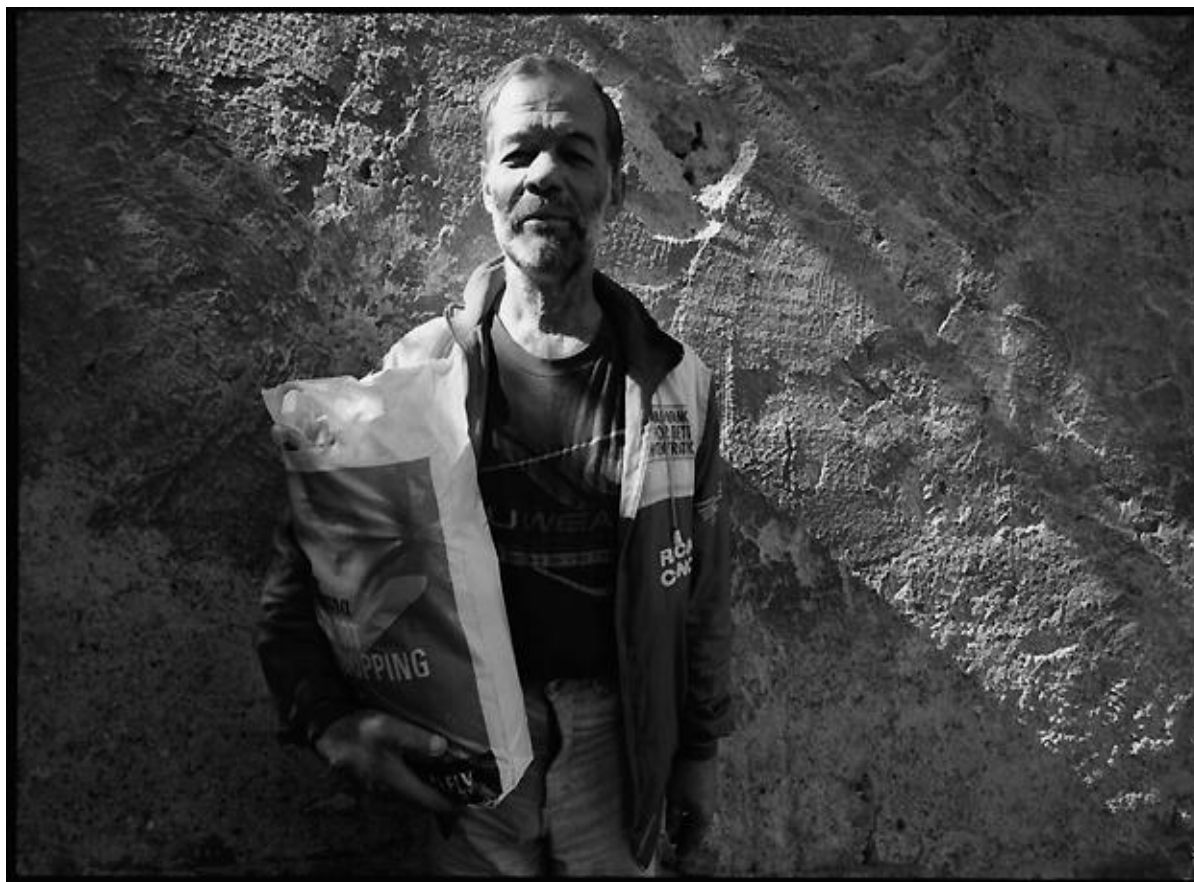


# samusocial din România



**ANNUAL REPORT 2011**



## 1. GENERAL INFORMATION

**Samusocial Romania Association means briefly:**

- **About 1500 people helped each year**
- **More than 4000 cases of medically diseases treated**
- **Nearly 300 outreaching sessions in Bucharest**
- **400 new people met every year**
- **300 accompanying actions made by the social workers in order to help the adult homeless people get a job**
- **23 employees working for the disadvantaged people**
- **3 mobile teams**
- **1 medical office**



## 2. BACKGROUND AND PRESENT CONTEXT

**Samusocial Romania is the only association in Bucharest that works with people living on the street who are so excluded that they are no longer able to call for help.**

**Excepting the primary mission of assisting the most disadvantaged people on the basis of the method of social emergency developed by Dr. Emmanuelli in Paris in 1993, Samusocial Romania has expanded the range of its services in order to cover the needs of individuals and families in situations of exclusion or precarious living in Bucharest.**

**In Romania statistics mention that there are 15 000 people homeless adults, out of whom 5 000 would live in Bucharest. More than 300 of them die each year in the Romanian capital.**

**In 2011, Samusocial rescued 1 400 persons.**



## 3. CARE

### ***The Medical Emergency***

Excluded and disadvantaged people benefit from care provided by the national system only if critical emergencies.

The first mission of Samusocial is to consult, diagnose, treat and refer people with medical problems. Referral to the public health system is the hardest task because of restrictive legislation. Homeless people seldom have a medical insurance.

The most common diseases are lung diseases due to weather conditions. Because of the unhealthy lifestyle and poor diet patients are also affected by chronic heart diseases.

<b>Medical activity Samusocial 2011</b>	Medical Office	Day Mobile Team	Night Mobile Team	Psychiatric Mobile Team	<b>TOTAL</b>
Beneficiaries	3429	638	985	735	<b>5787</b>
Different beneficiaries	2346	502	749	531	<b>4128</b>
New beneficiaries	318	44	201	135	<b>698</b>
Number of medical consultations	3429	640	261	721	<b>5051</b>
Number of referrals for hospitalizations/investigations	262	43	1	47	<b>353</b>
Proper adequate acceptance	588	39	1	42	<b>670</b>

### *Fighting Against the Tuberculosis*

The Samusocial teams focused on identifying new TB cases among homeless adults, in order to prevent the contamination in the general population, on treating the cases already identified as TB active, but also on following up the cases already registered.

The Day Mobile Team accompanies beneficiaries to medical units for TB analyses, and if it proves they suffer from active pulmonary TB, the team accompanies them to hospitals or specialized treatment centres. This activity is developed in partnership with the Faculty of Public Health, with Marius Nasta Hospital and with TB dispensaries from each district. The Samusocial presence in this project is highly important, taking into account that homeless adults can disseminate very easily the disease because they lack financial means and also because they are not motivated to go voluntarily for investigations or treatment.

### *Care for psychiatric patients*

The persons living on the streets and suffering in the same time from psychiatric disorders are the most vulnerable. Unaware that they put themselves in high-risk situations they are not able anymore to call for help. Samusocial Romania in partnership with the association Altrecht from the Dutch city of Utrecht set up a Psychiatric Mobile Team whose mission is to identify the vulnerable people, to put a diagnostic and to give treatment in the street. When necessary the patients were referred to the sections of the Psychiatry Hospital "Alexandru Obregia".

**Since the launching of this team 531 persons were consulted and treated.**

### *Preventing the HIV infection*

In the framework of the risk reduction program for injecting drug users among the homeless adults in Bucharest the Samusocial teams have contacted nearly 100 people and offered them:

- **362** social services advice and information
- **127** medical consultations
- **61** psychiatric consultations



### *Strengthening solidarity for homeless people*

In 2011 Samusocial Romania launched a public raising awareness campaign on the case of Valentin Z., beneficiary of Samusocial's services, who suffered from mature cataracts in both eyes in order to help him regain his sight. Thanks to money donations and pro-bono involvement of M.D. Radu Iulian Burcin, ophtalmologist specialist, the patient's eyes were saved. Once his health problem solved, the former assisted person was able to obtain employment and housing.





## 4. RESTORING DIGNITY

**Samusocial also provides help for the basic human needs as food, clothing and hygiene. This type of services remains important to establish a first contact with the beneficiaries. They receive these services after an initial assessment made by the social worker or the doctor.**

**In order to be reintegrated from social-professionally point of view the adults in the street need food, adequate clothing according to season, shoes and other things that help them recover their human dignity.**



## ***Hygiene***

With the help of Apa Nova Bucharest Samusocial put at the beneficiaries' disposal four shower stalls where homeless adults can come to wash, receive hygiene products, new clothes, but also garments received by donations.

### **Hygiene services 2011**

<b>Number of persons benefiting from hygiene services</b>	<b>3483</b>
<b>Hygiene items offered</b>	<b>10433</b>

## ***Food***

A&D Pharma, Violeta's restaurant, the Panis Angelicus Association, the company Vel Pitar (bakery) and private donors have provided meals all over the year. Every day, 50 people (including entire families with children in the street) received a meal.



## ***Clothing***

In 2011, with the support of the advertising agency Mercury 360, Samusocial Romania set up a partnership with the chains of cleaning companies Nufarul and Total Wash aiming to organize a campaign for donations of clothing and footwear. For several months, a message of solidarity came with clean clothes hangers, encouraging people to donate clothing and footwear, which can save lives of homeless people in winter. Thus, by the end of the year have been collected approximately 70 bags of clothing and footwear from the citizens of Bucharest.

Moreover, during the month of December, before the winter holidays the same type of partnership has been established with the website Stilmasculin.ro. For two weeks, 3 packages with clothing have been received at the headquarters of the association, while other private persons from Bucharest came directly to the Medical-Psycho-Social Centre to bring their gifts.





## 5. ACCOMPANYING

### *Information and advice*

**Samusocial Romania wants to help beneficiaries in those areas where the national or local action is non-existent. Samusocial professionals notify those who come to seek support on existing additional complementary services and refer to them and preserve the Associations resources for those areas where it is the only player.**

The advice and information provided cover:

- \* The rights of the homeless and the implementing rules
- \* The existence of other organizations or institutions answering to the individual needs
- \* How to overcome times of crisis
- \* How to correct his behavior and reduce the risk of conflicts with other beneficiaries
- \* How to access to basic services (social canteen, obtaining identity papers, single parent allowance, income support, creation of the pension record, etc.

<b>Social indicators for the Samusocial teams 2011</b>	<b>Social Office</b>	<b>Day Mobile Team</b>	<b>Night Mobile team</b>	<b>Psychiatric mobile team</b>	<b>TOTAL</b>
<b>Number of outreaching actions</b>	-	81	148	89	<b>318</b>
<b>Number of persons met</b>	1983	638	985	735	<b>4341</b>
<b>Number of different beneficiaries</b>	1493	502	749	531	<b>3275*</b>
<b>Number of new beneficiaries</b>	334	44	201	135	<b>714</b>
<b>Average number of persons met each outreaching</b>	-	7	6	8	<b>14</b>
<b>Number of social consultations (counseling and informing)</b>	2567	1298	1940	1497	<b>7302</b>
<b>Number of social interventions</b>	1096	195	18	16	<b>1325</b>
<b>Number referrals to a Shelter</b>	195	57	10	6	<b>268</b>

Visit patients in  
other Centres -  
(Shelters)

46

14

8

68

### ***Back on their feet***

The main objective of teams of social workers Samusocial is to initiate the first steps necessary that the adult homeless people reintegrates into the society. Most beneficiaries have no (more) identity papers or these ones are valid for only one year. Social workers accompany the beneficiaries in the bureaucratic maze in order to help them to obtain the papers necessary for any other approach.

Thereafter, and depending on the case, for these persons the teams will seek to elaborate a pension or handicap file. Where possible, social workers find training centers adapted to the capabilities of each person aiming to resume a professional activity.

Social Indicators Samusocial Teams	Accompanying activities	Results
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**2011**

<b>Obtaining jobs</b>	286	67
<b>Obtaining ID papers /civil status</b>	657	185
<b>Obtaining shelter (rent / housing / improvised shelter / temporary shelter)</b>	69	76
<b>Family reinsertion</b>	18	10
<b>Obtaining retirement pensions</b>	85	21
<b>Social Canteen</b>	83	18
<b>Social Aid</b>	74	12
<b>Shelter for elder persons</b>	94	60
<b>Other NGOs</b>	69	19





## 6. REINTEGRATING

### ***Support for the reintegration***

Beyond the mission of social emergency, Samusocial offers to the beneficiaries who are able and who want to work accompanying services to obtain a job. The teams aim to identify suitable available vacancies for people who are prepared for reintegration. They prepare CV together with the beneficiaries, recommend them to potential employers and help them to prepare their interviews. The close relationships with large companies in Bucharest facilitate access to employment for persons recommended by the association. Moreover, Samusocial has established a monitoring 6 months after hiring to ensure that the insertion is done in the best possible conditions.

### *Learning again*

In order to increase the chances of social and professional reinsertion, Samusocial Romania launched in May 2011 a project supported by the Soros Foundation: an occupational workshop for adults homeless. In the framework of this workshop, the beneficiaries who wish to reintegrate are encouraged to participate in therapy, socialization and artistic creation groups.

Since the launching of the project the beneficiaries accompanied by the Samusocial staff performed 2041 hours of work.

The experience gained in the Occupational Workshop by the homeless adult people allows them to recover forgotten skills but also to learn teamwork, communication and socialization. This workshop is a way for individual and group therapy, in which the beneficiaries are valued and where their work is appreciated.

In 2011, 67 jobs were obtained for Samusocial beneficiaries out of whom 8 in the Reinsertion Socioprofessional Workshop, created by the Association Ateliers with no Frontiers Romania as part of project funded by the European Social Fund and managed by the Samusocial Romania (2009-2011).

### *Regain self-confidence*

In addition to social and medical assistance, Samusocial Romania offers to its beneficiaries psychological counseling sessions for help and moral support. This support is vital to a population that lives mostly alone and in an environment marked by violence.

The psychologist of the team hosted throughout the year 2011 a writing working group. The result is amazing: the monthly publication "Gazeta strazii" (Street Newspaper) written entirely by homeless adults (Available on the Samusocial website).



## 7. ADVOCACY

**In order that the homeless adult people benefit from public policies, Samusocial also assumes an advocacy mission at the level of the authorities and of the general public on the issue of the most disadvantaged persons.**

**The number of media appearances of the association and its activities increased.**

**Please find below the list of appearances of Samusocial Romania in the press in 2011.**

- **10 TV** - Ciao Mbella, live in the studio Sabina Nicolae, Samusocial din România'Executive Director and Mr. Tarcu – Gazeta Strazii - 04/05/2011
- **9am.ro** - The drama of a family: story from the gateway of Cotroceni Palace - 23.06.2011
- **Adevărul de Seara** – Street Gazette, the magazine of neighborhood dramas - 23.05.2011; Nicoleta Popescu, the doctor of the homeless persons - 06/02/2011
- **Adevarul** – 50 frozen people gathered from the streets of the Capital - 01/31/2011; The testimony of a homeless: "From accountant in chief to head vagabond" - 16.02.2011; Glue users from the capital have their own newspaper! - 05.02.2011; From the magazine of neighborhood dramas: the path of an engineer to art is going through the street - 23.05.2011; The street people made their newspaper - 23.05.2011; Inhabitant associations, asked to allow access of homeless people in the blocks - 06.12.2011; Donate clothing for 5,000 people homeless - 20/11/2011
- **Agerpres.ro** - Call for solidarity to the House Owners Associations for the homeless adults in Bucharest - 06/12/2011, Here your clothes become warmer! ' - A Samusocial din România campaign, in partnership with Mercury360, Total Wash and Nufarul - 18.11.2011
- **Amosnews.ro** - Call for solidarity to the Owners Associations - 12/07/2011
- **Antena3.ro** - The first newspaper written by the street people - 05/02/2011
- **Apropo.ro** - " Gazeta Străzii ", the first newspaper of homeless people in Bucharest - 05.03.2011
- **Apropomagazin.md** - The first newspaper written by the street people appeared - 05/02/2011
- **Business Woman** – It's easy to save the lives of our fellows! - 16.04.2011; Children living on the street need the joy of Christmas! - 12/05/2011
- **Click.ro** - People in the street want "accommodation" in the block stairs during winter. Will you help them? - 07/12/2011, I do not want to celebrate Christmas in the street! - 21.12.2011
- **CSR.ro** - The Good Without Borders - 22.11.2011
- **E-politic.ro** - Cotroceni Protest against the partnership Church-State - 21/03/2011
- **Europa FM** - The Gazette of the street - the first newspaper written by the street adults - 05/24/2011, the citizens from Bucharest are requested to provide shoes for the street people - 01/31/2011
- **EVZ** - Shoes donations for the street people - 27.01.2011; Demonstration against the partnership between State and Church in the social welfare - 18.03.2011; The fascinating people who live in "studios" - 24.04.2011; The first newspaper written by people on the street appeared - 02.05.2011; The street people go to work. Samu finds them a job - 20/09/2011; Where can you donate clothes and toys that no longer serve you - 22/11/2011
- **Hotnews.ro** - The Cotroceni Palace – protests forbidden until April. How have the revolutionaries put outside the game other rebels. See in the film a strategy to fool the police - 21/03/2011
- **Imparte.ro** - Strazii Gazeta, the first newspaper written by the street people - 05/03/2011
- Iqads - Mercury 360 supports the campaign "The old clothes become warmer" for Samusocial România - 22/11/2011
- **Jurnalul Național** – Money for a CT - 08/07/2011

- **Kanal D** - People on the street have their own newspaper - 31.05.2011
- **Libertatea** - The first newspaper of the street appeared on the market - 02/05/2011
- **Mediafax** - Social Assistance - SAMUSOCIAL - 18/12/2011
- **Okey.ro** - The Consulate of the United States of America make donations to Samusocial - 17.05.2011; Children living in the street need the joy of Christmas! - 25.11.2011
- **Prima TV** - The first newspaper of the street people appeared on the market - 21.10.2011; Shelter in driers - 12/07/2011
- **Wave PR** - Străzii Gazeta, the first newspaper written by the adults of the street - 05.02.2011; The Consulate of the United States of America makes donations to Samusocial - 17.05.2011; "Here your old clothes become warmer ! "- a campaign of Samusocial din România, in partnership with Mercury360, Total Wash and Nufarul - 18.11.2011; The fingerprinting of adult street in the 4th district is abusive and discriminatory - 06/10/2011
- **Radio România Actualități** - Call for clothing donations - 27.01.2011; NGOs protest against church-state partnership - 3/21/2011, A New Chance - 22.06.2011, The Gazette of the Street - 17.06.2011
- **RFI** - Adults of the street need clothes - 28.01.2011; Call for clothing donations - 29.01.2011, Romania among the EU countries that spend the least on social protection - 18.04.2011; Protest against the State Church partnership – Intervention by phone - 11.03.2011; Gazette of the Street - the first newspaper written by the street adults - 04.05.2011; RFI Debate: Do you agree to house homeless people on the stairs of your block ? - 06/12/2011
- **Realitatea.net** - NGOs about the partnership between State and Church: Do not bury the social welfare - 21/03/2011
- **Realitatea TV** - The Gazette of the street - 05/04/2011
- **Reportervirtual.ro** - "The Newspaper of the street," the first newspaper of the homeless - 02/05/2011
- **Revista Biz** - The border between good and evil - 20.05.2011
- **Revista Comunitate Durabilă** - Social economy for street people - 21.12.2011
- **Ring** - The citizens from Bucharest requested to give shoes - 27.01.2011
- **România Liberă** – The TV Spots of the NGOs, rewarded by the IT equipment and gadgets - 02.03.2011; Where are the people in the street? - 22.09.2011
- **RTV** - Call: the house owners associations, asked to receive the homeless in the staircase blocks - 06/11/2011
- **Stirifreshinfo.ro** - The first newspaper written by street people appeared - 05/02/2011
- **TVR 1** - Gazeta Străzii - written by homeless people for people less fortunate than themselves - 04.05.2011; - **TOTB** - Les Miserables - 21.12.2011
- **Ziarepenet.ro** - The first newspaper written by street people appeared - 05/02/2011



## 8. THANK YOU!

All the Samusocial achievements would have been impossible without the precious support received from donors and loyal sponsors.



Fondul Social European  
POSDRU 2007-2013





**Expenses/project 2011**

<b>Project</b>	<b>EUR</b>
<b>Night Mobile Team</b>	<b>19 260</b>
<b>Day Mobile Team</b>	<b>11 860</b>
<b>Night Psychiatric Team</b>	<b>12 104</b>
<b>Medico-psycho-social Office + Reinsertion Workshop</b>	<b>102 751</b>
<b>Reinsertion Workshop</b>	<b>199 782</b>
<b>Administration</b>	<b>41 915</b>
<b>TOTAL</b>	<b>387 672</b>

In 2011 the Samusocial budget was 387 672 EUR.